



**State of Louisiana**  
LOUISIANA MOTOR VEHICLE COMMISSION

**Bobby Jindal**  
Governor

**Lessie A. House**  
Executive Director

August 8, 2014

**BULLETIN #B-2014-003**

**TO:** All New Motor Vehicle Manufacturers, Distributors, Wholesalers, Distributor Branches, Factory Branches, Converters

*This bulletin is not applicable to recreational product manufacturers.*

**FROM:** L. A. House, Executive Director

**RE:** Authorization and/or Reimbursement of Warranty Claims to Non-Licensees

**It has come to the attention of the Louisiana Motor Vehicle Commission that some manufacturers, distributors, wholesalers, distributor branches, factory branches and/or converters may be paying non-franchised/unlicensed persons/entities to perform warranty work in the state of Louisiana.**

Louisiana law, specifically LSA R.S. 32:1261A(1)(t), provides that **it is a violation of law for a manufacturer, a distributor, a wholesaler, distributor branch, factory branch, converter or officer, agent, or other representative thereof to operate a satellite warranty and repair center, to authorize a person to perform warranty repairs who is not a motor vehicle dealer, or to authorize a motor vehicle dealer to operate a satellite warranty and repair center within the community or territory of a same-line or make motor vehicle dealer. *This Subparagraph shall not apply to recreational product manufacturers.***

**Parties operating in violation of this law are subject to being cited, fined, enjoined, and/or license suspension or revocation in accordance with law.**